

December 16, 2022

2.2 Executive Summary

2.2.1 Summary of Ability and Desire to Supply the Required Products or Services

The Executive Summary must briefly summarize the Respondent’s ability to supply the requested products and/or services that meet the requirements defined in Section 2.4 of this solicitation.

As the State’s current portal provider, NoCheck brings significant experience working with the Indiana Department of Workforce Development (DWD) team. NoCheck, working with Key Bank, has integrated our reporting, website data and file transmission resources with Indiana DWD–assuring efficient claimant onboarding and comprehensive administrative reporting. These processes have been customized to meet Indiana’s Unemployment Insurance Payment Distribution requirements. As a trusted service provider, NoCheck will continue with our new partner, U.S. Bank©, to fine tune these processes to meet the evolving needs of your agency and claimants

U.S. Bank will be collaborating with NoCheck to be our exclusive bank and prepaid card partner. NoCheck is excited to partner with U.S. Bank and draw upon the Bank’s extensive experience in assisting state unemployment insurance/workforce agencies in automating and creating efficiencies around the disbursement of unemployment insurance payments. This includes adding a third payment option for claimants: the U.S. Bank’s ReliaCard©. This prepaid card program is a proven and effective alternative to provide unbanked claimants with the option of receiving their weekly payments electronically.

NoCheck has provided payment selection and processing services to the State of Indiana Department of Administration (IDOA) and DWD for more than a decade. We have implemented fraud protection safeguards that have greatly reduced the incidence of returns. These protection safeguards will be continued and are highlighted in our proposal as key to supporting your security requirements for this RFP. NoCheck is fully PCI-DSS and SOCII compliant with high-security server systems located in North America. NoCheck does not offer cloud-based solutions; customer data is securely housed on our own server system. We facilitate the secure bank-grade and regulatory compliant exchange of electronic payments, invoices and data between your claimants, banks and vendors. We are a trusted partner to IDOA and all our clients, including insurance companies, universities, state and local governments, and other large entities that require secure data housing, funds transfer, and associated enrollment and administrative services.

U.S. Bank has been leading the way in supporting prepaid card programs for unemployment and other state agencies for two decades. Their prepaid experience combined with their financial business environment and partnerships provide a tremendous range of capabilities to support for the distribution of benefits.

The U.S. Bank ReliaCard program was built to support government benefit programs similar to Indiana DWD. The ReliaCard has been extremely well received by cardholders and allows for numerous ways to use the card at no cost. In just the past two years alone, ReliaCard has been actively used by more than 3 million cardholders across the country. Today, it is used by 24 state unemployment agencies. With this level of experience, U.S. Bank is fully capable of providing a no-cost/low-cost debit card program for DWD.

2.2.2 Signature of Authorized Representative

Charles “Chuck” Kopko, President

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2.2.4 Secretary of State

The Respondent shall indicate their status with respect to the Office of the Indiana Secretary of State.

NoCheck is currently a subcontractor doing business in the State of Indiana and is currently registered.

Sincerely,

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Charles Kopko

President